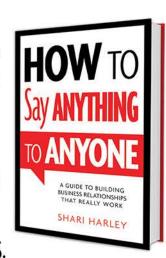
PRESENTING
A PRACTICAL,
EASY-TO-USE
FORMULA
TO MANAGE
YOUR CAREER
& BUSINESS
RELATIONSHIPS.





## About

#### SHARI HARLEY

Shari Harley is founder and President of Candid Culture, an international training and consulting firm that is bringing candor back to the workplace, making it safe to tell the truth at work. Shari is known globally as an engaging, funny, content-rich business speaker and author. Before launching her business Shari led leadership development training for OppenheimerFunds, conducted customer service training for American Century Investments, and facilitated and sold programs for Dale Carnegie Training. She holds an MA in Communication and taught leadership at the University of Denver. Shari's practical approach has led her to speak and train across the U.S. and in Singapore, Thailand, Malaysia, India, Dubai, and Australia. From making meetings work and delegating better to managing your career and saying anything to anyone, Shari's techniques are sure to delight and inform in a real, direct, and very funny way.

# FOR MORE INFORMATION, INTERVIEWS, ARTICLES, AND TO OBTAIN A REVIEW COPY:

VISIT: howtosayanythingtoanyone.com EMAIL: shari@candidculture.com

CALL: 303-868-9880

### About HOW to Say ANYTHING to ANYONE

A GUIDE TO BUILDING BUSINESS RELATIONSHIPS THAT REALLY WORK

We all know how it feels when our colleagues talk about us but not to us. It's frustrating, and it creates tension. When candor is missing in the workplace, employees feel like they're working in the dark. Leaders don't know what employees really think; managers are frustrated when outcomes are not what they expect; and employees often don't know where they stand performance-wise.

Many of us remain passive against broken, indirect communication habits, hoping that things will miraculously improve—but they won't. Not without skills and effort.

The people you work with can work with you, around you, or against you. How people work with you depends on the relationships you cultivate. Do your colleagues trust you? Can they speak openly with you when projects and tasks go awry?

Take charge of your career by taking charge of your business relationships. Make your work environment less tense and more productive by practicing direct communication. Set relationship expectations, work with people how they like to be worked with, and give and receive regular feedback.

#### In How to Say Anything to Anyone, you'll learn how to

- ask for what you want at work
- improve all types of working relationships
- reduce the gossip and drama in your office
- tell people when you're frustrated in a way that resonates
- take action on your ideas and feelings
- get honest feedback on your performance

Shari Harley shares the real-life stories of people who have struggled to get what they want at work. With her clear and specific roadmap in hand, she enables you to create the career and business relationships you really want—and keep them.

PUBLICATION DATE: 01/08/2013

GREENLEAF BOOK GROUP PRESS www.greenleafbookgroup.com.

ISBN: 978-1-60832-409-5

✓ Interview Shari

Ask Shari to write an article

Review the book

Print an excerpt

# SHARI HARLEY & this book will enable people to:

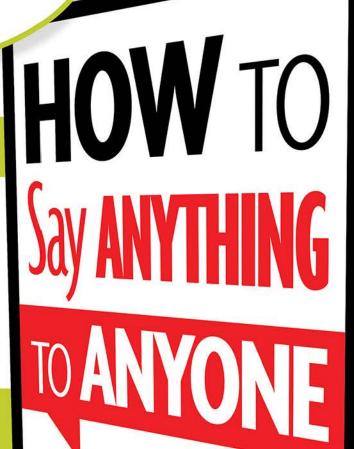
- advance their career
- hire and retain the right employees
- · lead people and organizations
- manage conflict in the workplace
- make difficult conversations easy
- get and keep the right customers

#### WHO SHOULD READ

**How to Say Anything to Anyone:** 

A GUIDE TO BUILDING BUSINESS RELATIONSHIPS THAT REALLY WORK?

- professionals who want to get ahead
  - managers who want to hire and retain the right employees
    - business leaders
      - business owners & entrepreneurs
        - salespeople
        - customer service representatives
        - human resources professionals



A GUIDE TO BUILDING
BUSINESS RELATIONSHIPS
THAT REALLY WORK

SHARI HARLEY

FOR MORE INFORMATION, INTERVIEWS, ARTICLES, AND TO OBTAIN A REVIEW COPY:

VISIT: howtosayanythingtoanyone.com

EMAIL: shari@candidculture.com CALL: 303-868-9880

